

# FAQS

In case you had concerns, here are some frequently asked questions and answers to clear things up.

## **Q) HOW DO YOU HANDLE THE HEAT DURING SUMMER CAMPS?**

A) We understand that summer heat can be intense, so we've designed our camp schedule to maximize comfort and safety. Activities are broken up into small intervals and structured in three main parts: Indoor activities (arts & crafts, game room, etc), frequent water breaks, pool and splash pad time!

## **Q) WHAT ABOUT STAFFING AND COUNSELOR QUALIFICATIONS?**

A) Safety and quality are our top priorities at Play Academy. Here's how we ensure your children are in good hands: Month-long training, background checks, CPR/AeED certified lead counselors, Full-time Virtual Camp Director to contact with any concerns, intimate 8-to-1 camper-to-counselor ratio.

## **Q) ARE YOU EXPERIENCED IN RUNNING SUMMER CAMPS?**

A) Absolutely! Play Academy is a seasoned professional in the summer camp industry. We have successfully operated more than 35 summer camps across 14 states. Our experience and dedication to quality have made us a trusted partner for HOA communities looking to offer premium summer activities.

**Q) HOW DOES PLAY ACADEMY ENSURE SAFETY AND INSURANCE FOR ITS ACTIVITIES?**

A) At Play Academy, the safety of our campers is paramount. We fully insure each activity and have robust systems in place to manage all aspects of camp safety. Our certified professionals are trained to handle various situations, ensuring a safe and enjoyable environment for all participants.

**Q) CAN CHILDREN WITH SPECIAL NEEDS ATTEND THE CAMP?**

A) We strive to be inclusive and accommodate children with special needs wherever possible. We encourage parents to contact us in advance to discuss any specific requirements or concerns, so we can work together to assess if our camp is the right fit for their child and how we can best support their participation.

**Q) WHAT SHOULD MY CHILD BRING TO CAMP?**

A) Campers should come prepared with: Sunscreen and a hat for sun protection, a water bottle to stay hydrated, comfortable clothing and shoes suitable for various activities, a swimsuit and towel for water play, any specific items noted in your welcome packet upon registration.

**Q) HOW CAN I REGISTER MY CHILD FOR PLAY ACADEMY'S SUMMER CAMP?**

A) Registration can be completed online through our website. Simply choose your HOA community's location, select the desired camp session, and fill out the registration form. We'll provide you with all the details and preparations needed for an unforgettable summer experience!